

Welcome to the Muslim American Society

The hotel is thrilled to host your conference. The service, safety and security of our guests is our number one priority.

Front Office

- Occupants under the age of 21 must have an adult over the age of 21 staying in the room; children may **not** have their own rooms
- A method of payment is required upon checking in
- Basic in-room internet: \$1.00 activation for basic internet per day (accept basic internet charge and your bill will be adjusted) or sign up for Marriott Bonvoy, our loyalty program, to receive complimentary internet
- Anyone under the age of 18 has a curfew of 10pm unless accompanied by a parent or adult
- After 10pm, hotel guests will need to show the wristband provided at check in; each occupant must have a wristband, this will enhance the safety and security of all hotel guests
- Late Checkout Charge:
 - Checkouts after 12 noon will be charged the half-day rate of \$89.50 plus tax
 - Checkouts after 3pm will be charged a full-day rate of \$179.00 plus tax
- No running or use of sporting accessories on the property
- This is a non-smoking facility; if a guest chooses to use a tobacco product, it must be 15 ft away from any of the outside doors; **smoking in the facility is subject to a \$500 charge**

Parking

- Valet: \$54 per night per vehicle
- Self-Parking: \$18 per night per vehicle in Lot A for hotel guests
- If not overnight guest of the Hotel: \$25.00 (0-16 hours), \$38.00 (16-24 hours)
- Each car parked in the lot will be charged (ex. Two guests in the same room but each drive, the room will be charged for 2 cars)
- Valet Parking is on a first-come first-serve basis; we highly advise guests to utilize self-parking as valet will be very limited
- Parking Lot A is designated for the McCormick Place along with the partnering hotels (2301 South Prairie Avenue, Chicago, 60616)
- Lot A has an 8ft clearance; for anything larger, please call 312-808-3125, which would be for Lot B; prices there may vary with no in and out privileges
- The guest will get a yellow ticket upon entering the lot; please present the ticket to the desk upon checking in to receive in and out privileges

Room Capacity

- King rooms house a sleeping maximum of 2 occupants
- Queen/Queen rooms have a sleeping maximum of 4 occupants
- If the guest requires a rollaway bed, it is of a charge of **\$25 per night** and only available to place in KING rooms; only one (1) rollaway bed may be placed in the room and is based upon availability
- Cribs or Pack 'n Plays are available upon request at no charge; they are based on availability and are limited to one per room
- We **do not** allow cooking in the room (no tea pots, steamers, toaster ovens, toasters, etc.)
- A communal microwave will be available for use on the first floor near the Pantry/Coffee Shop
- We **do not** allow outside electrical appliances to be brought in the room (vapor machines, boom boxes, etc.)
- To ensure a comfortable environment for all guests, any noise concerns will be given one warning; any further concerns may result in the request for the occupants to depart the hotel; we thank you for your consideration for others

Food & Beverage Options:

- Woven & Bound: breakfast 6am-11am
- Showroom Food Hall: lunch & dinner 11am-10pm
- 2121 Pantry: 6am-10pm
- Ala Carte: 6am-12am

Hours of Operations

Check in time: 4 p.m.
Checkout time: 12 p.m.

We are committed to making our property's amenities available to you while complying with local regulations. Please note these modifications:

McCormick Place & Wintrust Arena

Our direct connection to McCormick Place and Wintrust Arena is located on our 2nd Floor via the Sky bridge

Dry Cleaning

Dry cleaning is available Monday – Saturday. Please review the ticket in your room for hours of operation and return schedules.

Our Fitness Center Open 6am-2pm

4th Floor

Complimentary access with your room key

Not a Marriott Bonvoy member yet? [Enroll now](#) and download the [Marriott Bonvoy App](#) or use the QR code below to take advantage of our mobile options plus start earning towards complimentary nights. Complimentary internet with Marriott Bonvoy membership.



Housekeeping

Available 10am-6:30pm

Housekeeping service will be completed one time per day

- Guest rooms will be cleaned when the room is unoccupied
- If the housekeeper is turned away by the current occupant or has a Do Not Disturb Sign, the room will **not** receive service for that day
- Linen changes are available every third (3rd) day; linen changes are not done daily
- Terry (towels) is limited to the number of guests in a room; King rooms will have 3 sets and Queen rooms will have 4 sets
- If there are items on the bed, the housekeeper will not make the bed
- The housekeeping team does not fold clothing

Luggage Storage on Day of Departure

We are a fully committed hotel during your departures and will be unable to accommodate late departure from the guest room. We understand some guests may seek some additional time enjoying the city of Chicago on departure day. If you do plan on departing the hotel after our checkout time of noon, luggage storage is always available. Located in the lobby by the front entrance, our bellmen will securely store your belongings until you are prepared to depart.

Welcome back! Please do reach out for assistance by dialing "0". For medical emergencies, dial 911.
