

# MAS-ICNA 2022

## KNOW BEFORE YOU GO

We look forward to welcoming you to Hyatt Regency McCormick Place!

### OUR COMMITMENT TO CARE & CLEANLINESS

The safety and well-being of our guests and colleagues is always a top priority. Please see the below information in preparation for your stay.

#### MULTIPLE RESERVATIONS

If you have multiple reservations under one name, please contact the Hotel at 402-593-6018 to put the guests name on the reservation that will be utilizing the room prior to arrival.

If you are covering payment for multiple rooms, please complete the credit card authorization form via this [link](#) prior to arrival.

Authorization forms will not be accepted within 48 hours of your scheduled arrival.

#### ROLLAWAYS, CRIBS, & CONNECTING ROOMS

Due to Chicago fire codes, rollaway beds are not allowed in rooms with 2 beds. A limited number of rollaway beds will be available at check in on a first come, first serve basis for King Rooms. If you have a King Room and would like to request a rollaway bed, please [email us](#) with the reservation confirmation number and we will check availability.

The hotel also has a limited number of cribs available upon request. Requests will be honored on a first come, first serve basis. If you would like to request a crib, please [email us](#) with the reservation confirmation numbers and we will check availability.

We will do our best to honor requests for connecting rooms, however, please note that these are requests, and may not be honored in all cases. We will also do our best to honor requests for rooms to be near to each other. To request rooms in your party be placed on the same floor, please [email us](#) with the reservation confirmation numbers and we will check availability.

#### HOUSEKEEPING SERVICE:

In line with our efforts to continue placing safeguards for both our staff and guests, Guests may choose to either opt-in or opt-out of Housekeeping Service. Upon Check-In, you may choose to have daily service, specific days of service or no service at all. Should you opt out of service, items may be requested from 7:00am-11:00pm and will be delivered to your room. Trash bags can be provided upon request to remove any garbage or unwanted soiled towels into the hallway.

#### PARKING

The hotel parking garage will reach capacity during this event. Additional parking is available across the street in LOT A, connected via skybridge. In appreciation of your business, all attendees staying overnight will receive a discounted self-parking rate of \$18/day (regularly \$38/day) at both the Hyatt Parking Garage and LOT A. All parking options include in/out privileges for overnight guests. Inform the Front Desk agent at check-in that you have parked in the garage so that your hotel key card can be activated for parking.

#### FITNESS CENTER & POOL:

**The Pool will be closed during event dates.**

The StayFit Fitness Center will be open daily from 5:00 am - 12:00 pm. Access to the fitness center is complimentary to all hotel guests, guestroom key is required for entry. Children under the age of 18 **must** be accompanied by an adult at all times.

#### REFRIGERATORS & MICROWAVES

Refrigerators are located in each guest room. Microwaves can be found by the ice machine on each guest room floor.



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